

Complaint concerning the processing of personal data in the Customs Information System (CIS)

In accordance with the Regulation (EC) No. 515/97 and Council Decision 2009/917/JHA and on the basis of Section 29 of the Act No. 101/2000 Coll., on the Protection of Personal Data, I hereby file a complaint (request for check) concerning the processing of my personal data in the Customs Information System (CIS).

Personal data of the applicant¹

First name	
Last name	
Address of the permanent residence	
Contact address	
Date of birth	

¹ These details are needed to identify the complaint in order to carry out the revision of your personal data within CIS and for the purpose of sending a reply. Please fill out the application in block letters. The data will not be processed except for the above mentioned purpose.

Specification of the complaint:

a. Personal data of the person concerned with the complaint:

.....
.....
.....
.....
.....

b. Another information related to the complaint²

.....
.....
.....
.....
.....

c. Previous actions taken in connection with the case³

.....
.....
.....
.....
.....
.....

Date and Signature:

.....
Date

.....
Signatur

² Not obligatory. This is optional information, which can provide help to process your request. E.g. why do you think your personal data are processed in CIS? Who, when and under what circumstances have allegedly collected your data? What makes you think the data are incorrect or the processing unlawful (The Regulation (EC) No. 515/97 and Council Decision 2009/917/JHA and on the basis of Section 29 of the Act No. 101/2000 Coll., on the Protection of Personal Data and Amendment to some Acts and Act No. 17/2012 Coll., on the Customs Administration of the Czech Republic (Art. 61).

³ Not obligatory. This is optional information, which can provide help to process your request. E.g. have you filed a request to the personal data controller (General Directorate of Customs) to provide information on personal data processing in the CIS ever before? Has any other data protection authority been already contacted in this matter? If so – what was the outcome? Copy of their response can be attached.

Instruction: The Office shall inform you about the outcome (or suggested steps to be taken) of your complaint within 30 days after your request was received.